

Exelby Green Dragon Community Pub Ltd



Now that the pub is fully refurbished and has been open for a year it is time to take stock of what has been achieved and make plans for the future. In doing so, we want to take account of the views of shareholders and customers.

Please tell us what you think.

1. Which of these services have you used? *Tick all that apply.*

Bar area		Wednesday singalong	
Beer garden		Live music night	
Meal		Garden Group	
Shop		Book club	
Cafe		Dragons	
Folk Club		Quiz night	

2. How often do you use the pub? (*circle one*) Daily Weekly Monthly Rarely Never

3. How do you rate the following:

	Excellent	Good	Indifferent	Poor
a. Welcome on entering the pub.				
b. Bar area decor				
c. Bar area ambience				
d. Restaurant decor				
e. Restaurant ambience				
f. Toilets decor				
g. Toilets cleanliness				
h. Range and quality of the food served.				
i. Overall quality of service.				
j. Range and quality of the items for sale in the deli.				
k. Range and quality of the food served in the cafe?				
l. Community activities based at the pub.				
m. Special nights at pub, e.g. Burns night, music nights				

4. The Deli/Café. On a scale of 1-4 (1 being of high importance to you and 4 being of low importance to you) what items **would you buy/use** if they were available?

Basic food items		Ice cream		Beers, wines, spirits	
Basic cleaning items		Local fresh goods		Dry cleaning	
Basic personal items		Locally made cheeses		Parcel collection point	
Dairy products		Locally baked bread		Cashback at till	
Deli cold meats		Local preserves		Book/DVD exchange	
Frozen items from pub menu		Non- alcoholic drinks		Computer access with wifi	

5. Do you have any suggestions for the Deli/Café that would lead you to use it more often?

